

### Recruitment policy

# This policy is for existing and prospective employees and volunteers

# Use this policy to...

- Understand the Chapter of York policy in relation to recruitment (p1), including how we develop new roles (p2), how we advertise vacancies (p2), how we recruit and select people for jobs and volunteer roles (p2), and the records and information we keep for the purposes of recruitment and selection (p3).
- Find out your responsibilities if you are a manager with responsibility for recruiting to a position or if you are involved in volunteer recruitment.

The Chapter of York's recruitment practices follow the Church of England's Safer Recruitment Guidance.

#### Introduction

This policy sets out the Chapter of York's approach to recruitment and selection. The aims of the policy are to:

- Ensure that York Minster can secure excellent employees and volunteers from a wide range of backgrounds.
- Ensure our employee and volunteer demographic reflects the society and community we serve as much as possible.
- Ensure DBS checks are completed where necessary to help Chapter make safer recruitment decisions.

We are committed to treating all our employees, volunteers and applicants equally and fairly, and to ensuring all recruitment and promotion decisions will be fair and open. This policy seeks to ensure that appropriate applicants are chosen for job and volunteer vacancies regardless of sex, race, disability or other personal characteristics.

No employee, volunteer, potential employee or potential volunteer shall receive less favourable treatment during recruitment and selection or will be disadvantaged by any conditions of employment or volunteering that cannot be justified as necessary, on the grounds of their age, disability, sex, gender reassignment, marital or cavil partnership status, pregnancy or maternity status, race, religion or belief, or sexual orientation (these are "protected characteristics" as laid out in the Equality Act 2010).

We also recognise the contribution that former or ex-offenders can make as employees and volunteers and welcome applications from them. We undertake not to discriminate unfairly against any subject of a criminal record check on the basis of a conviction or other information revealed.

The policy applies to internal and external recruitment, including temporary, fixed term or permanent employment contracts and volunteering or placement agreements for any duration.

### The development of jobs and volunteer roles

If a need for a new job is identified, the Director of the department will work with the People Team to create a job description. All new job descriptions are taken through the process of evaluation to assess the job size and content compared to other roles and establish appropriate pay parameters for the role. All new job descriptions are ratified by the Senior Leadership Team.

Consideration will be given by managers to whether temporary jobs could be offered as secondment opportunities, and the appropriate remuneration for this. Please refer to Chapter's Secondment Policy.

If an opportunity for a new volunteer role is identified, the development of the role, role profile and associated documentation is carried out by the manager or supervisor who will be responsible for the role, in conjunction with the Volunteering Advisor. The role profile should then be compared to the volunteering waiting list to identify any potential skill match.

### Vacancy advertising

The timetable for advertising and recruitment will be agreed between the People Assistant (or other member of the People Team) and recruiting manager to give the best possible outcome. Wherever possible, job and volunteer vacancies are advertised simultaneously internally and externally, and we will seek to advertise vacancies in a range of locations, including those which are appropriate for reaching under-represented groups.

All vacancy advertisements include a short statement explaining York Minster's commitment to equal opportunities. A copy of this policy is available for all vacancies advertised on York Minster's website and is included in the information for applicants to employment or volunteer roles.

We advertise all vacancies with information about York Minster, our safeguarding statement, and the job description or volunteer role description. The skills, experiences and competencies of the jobholder or volunteer are also laid out, as well as the agreed salary for the role.

### **Application and shortlisting**

Applicants for jobs or volunteer roles apply for the position by completing the relevant Minster application form and Confidential Declaration Form. CV's, cover letters etc. will not be accepted in place of the Minster's application forms, for employee or volunteer roles, in order to comply with the Church of England Safer Recruitment guidance.

All applications will be reviewed by the selection panel for the job or volunteering role and assessed against the essential criteria. Where there is a need to reduce a longlist of candidates, applications will then be assessed against the desirable criteria.

Applicants who make the final shortlist will be invited to an interview. Information regarding any specific tests or presentations that will form part of the interview process will be provided prior to interview.

#### Interview and selection

Interviews assess applicants against job or role related criteria only. For job interviews, a question sheet is designed by the recruiting manager and the People Team, based on the job description and person specification.

Job interviews are usually held with a panel of 3 or 4 people, including the recruiting manager and a representative from the People Team. Following interviews, applicants are notified of the outcome as soon as is reasonably possible by the Recruiting Manager. Successful applicants are sent offer letters by the People Assistant and their induction is arranged by the Line Manager.

Offers of employment are subject to receipt of references that are satisfactory to us and any safeguarding checks required for the role.

Interviews for volunteering positions can be a formal or informal meeting, appropriate and proportionate to the role they are applying for. Interviews for volunteer positions are held in partnership with the area responsible for the position and a member of the People Team. Once a volunteer has been recruited, a meeting will be arranged to discuss and share the Volunteer Policy, the Volunteer Agreement and the Volunteer Handbook. The volunteer will be asked to sign and return the Volunteer Agreement and abide by its conditions.

We keep selection criteria (job description or role profile and person specification) under review to ensure that they are justifiable on non-discriminatory grounds as being essential for the effective performance of the job or role.

Wherever possible, we make efforts to identify and remove unnecessary or unjustifiable barriers and provide appropriate facilities and conditions of service to meet the special needs of disadvantaged and/or under-represented groups.

Reasonable adjustments will be made to reduce any disadvantage faced by disabled people in making an application in response to an advertisement. This includes taking into account such adjustments to working arrangements or physical features of the workplace as are reasonable to accommodate their needs and be such that they are not placed at a substantial disadvantage compared with non-disabled candidates.

York Minster exists to proclaim the Christian faith, so all employees and volunteers are expected to have or to be able to develop an understanding of the Church of England, its ethos, structures and mission; work comfortably and in sympathy with the worship and mission of the cathedral and be willing to engage in all aspects of the cathedral's life.

All employees and volunteers are expected to have respect for the purpose of the Minster as a Church of England cathedral. Some specific volunteer roles, for example, those which involve assistance in the Minster's worship, may require a more formal commitment to the Christian faith.

### **Records and personal information**

We ask applicants to complete an Equality & Diversity Monitoring Form. This is optional. We are committed to pursuing equal opportunity and welcome applications from all sections of the community and the form helps us to measure the effectiveness of our current policies. The contents of this form are confidential and will not be used as part of the application process.

For employment positions written records of interviews, reasons for decisions made at each stage of the process and reasons for appointment or non-appointment are kept confidentially by the People Team for 12 months. Records are then disposed of confidentially.

We ask all applicants for paid positions at the interview stage to provide documentary evidence of their right to live and work in the UK. A photocopy of the required documentation is taken for successful applicants, as part of the onboarding process.

Further information on the principles of handling personal data when dealing with recruitment and selection processes can be found in the Candidate Privacy Notice.

#### **Recruitment of ex-offenders**

As an organisation assessing applicants' suitability for positions which are included in the Rehabilitation of Offenders Act 1974 (Exceptions) Order using criminal record checks processed through the Disclosure and Barring Service (DBS), we comply fully with the DBS Code of Practice and undertake to treat all applicants for positions fairly.

A person's criminal record, in itself, will not debar that person from being appointed to a post. We actively promote equality of opportunity for all with the right mix of talent, skills and potential and welcome applications from a wide range of candidates, including those with criminal records. Suitable applicants will not be refused posts because of offences which are not relevant to, and do not place them at, or make them a risk in, the role for which they are applying.

## **Recruitment process**

When we advertise all jobs or volunteer roles, we will:

- Make a copy of this policy accessible to applicants to ensure applicants are clear about how we process applications from ex-offenders;
- Undertake a thorough risk assessment about whether a DBS check is proportionate and relevant to the role concerned;
- Make it clear on the job description or volunteer role description whether the role requires a DBS check and if so, at what level (e.g. standard, enhanced, or enhanced with children's and/or adults' barred list checks):
- Ask all applicants to declare any 'unspent' convictions on the job or volunteer application form;
- Ask applicants for jobs or volunteer roles requiring a DBS check to complete a confidential declaration form with their application, to give applicants a chance to disclose any relevant spent and unspent convictions;
- Make a copy of the DBS code of practice available to any applicant who is the subject of a criminal record check submitted to the DBS:
- Ask shortlisted candidates to bring all necessary documents with them to interview in order to carry out a DBS check, if this is required for the job or volunteer role.

Candidates will not be asked to disclose information relating to 'spent' convictions unless the job or volunteer role being recruited for is included in the Rehabilitation of Offenders Act 1974 (Exceptions) Order 1975. Usually these roles involve working closely with children or vulnerable adults. Examples of the types of roles to which this may be relevant in York Minster include Organist, Learning Officer, Honorary Chaplains and Head Server.

### Responding to disclosure of convictions

If an applicant discloses any convictions (spent or unspent) as part of the application process or confidential declaration form, we will not include this information when we are shortlisting applicants for interview. Only once applicants are shortlisted will we consider the information given in the disclosure.

If a shortlisted applicant has disclosed convictions on the application process or in the confidential declaration form, we may invite them for a confidential discussion with York Minster's Cathedral Safeguarding Officer prior to interview, to ensure that an open and measured discussion takes place on the subject of any offences or other matter that might be relevant to the position. We will also take into account existing safeguarding information for anyone shortlisted for employment or volunteer positions.

If an applicant is offered a position subject to a DBS check, we will invite them for a confidential discussion on the subject of any matter revealed on the DBS certificate (i.e. if the DBS certificate is not clear), before deciding whether to withdraw the conditional offer of employment.

Where appropriate we will refer any matters relating to previous convictions to the Diocesan Safeguarding Advisor for review.

All cases will be examined on an individual basis, taking the following into consideration:

- Whether the conviction is relevant to the position applied for;
- The seriousness of any offence revealed;
- The age of the applicant at the time of the offence(s);
- The length of time since the offence(s) occurred;
- Whether the applicant has a pattern of offending behaviour;
- The circumstances surrounding the offence(s), and the explanation(s) offered by the person concerned;
- Whether the applicant's circumstances have changed since the offending behaviour.

### Failure to disclose convictions

Applicants are required to complete the confidential declaration form for all jobs and volunteering roles. If an applicant fails to complete this form, we will not progress the application any further.

If an applicant fails to disclose any convictions which should have been disclosed as part of the application process, this could result in any of the following, depending on the nature of the individual case:

- Their application being terminated;
- Their offer of employment or of a volunteer role being withdrawn;
- Action under our Disciplinary policy and procedure or Volunteer Problem Solving policy, the outcome of which could be dismissal for employees or a cessation of volunteering for volunteers.

#### References

We will always take up references for jobs and volunteer roles. We do not accept open references or testimonials and specifically ask referees about matters relating to safeguarding.

All offers of employment and volunteering are subject to two satisfactory references, one of whom should be the current or most recent employer or volunteering position, and cannot be accepted from a relative or family member.

The People Team applies for and verifies all references, which are requested following an offer of a job or role. If the information provided is not satisfactory, the offer may be revoked.

#### Other offer conditions

Offers of employment or of volunteering positions may also be subject to the satisfactory completion of a probationary period; a DBS check; and completion of appropriate safeguarding training.

Appropriate induction and training will be given to new employees and volunteers.

## **Training**

All recruiting managers are expected to complete the Church of England Safer Recruitment training. It is desirable that all panel members complete this training.